

**Date: 7<sup>th</sup> January, 2012**

## **Important Information**

Your booking is made subject to the following terms and conditions

### **Reservations**

- You must guarantee your reservation at the time of booking by credit or debit card. No charge will be taken from this card until check out time.

### **Payment**

- Payment for the duration of your room stay will be paid for during the 'check out' procedure.
- The Lindisfarne Inn accepts payment via cash, cheque (supported by a valid cheque guarantee card) and all major credit / debit cards.
- Damage to rooms of a non 'wear and tear' nature will be charged for.

### **Room prices**

- Room prices are per room, per night and inclusive of VAT at the current rate.
- Only breakfast is included in the room price. All other meals must be paid for separately (excluding special tariffs).
- The Lindisfarne Inn reserves the right to review its room prices. Although the Lindisfarne Inn aims to contact you regarding price change, The Lindisfarne Inn reserves the right to charge the room price current on the arrival date.

### **Cancellations / Amendments**

- Cancellations must be made 24 hours prior to check in time of 2.30pm. For cancellations made after this period you will be charged the full amount for the first night of your booking. The same policy applies to alterations of reservations.
- If you decide to shorten your stay with us, the cancellation policy of twenty four hours would also apply.

### **Arrival and departure**

- Rooms are available from 2.30pm on the arrival date.
- Please advise the Lindisfarne Inn of any check-in after 10pm.
- You room must be vacated by 10.30am on the day of departure. Failure to leave your room by this time will result in additional charges up to and including the cost of one nights accommodation.

### **Group Bookings**

- Bookings of over 5 rooms would require a non refundable deposit of 50% payable on booking, with the balance due 1 month prior to arrival; for bookings made within 1 month of the stay, payment in full must be made on booking.
- For any further details , please contact the House Manager.